

Butterwick Hospice care - Timeline of Events

May
2017

- Chief Executive dismissed for fraud

September
2017

- New CEO appointed

March
2018

- Income reduction due to negative publicity identified
- Depth of financial impact of situation identified

June 2018

- Previous CEO found guilty of fraud and imprisoned, court case attracted local and national media coverage
- Further financial impact due to further negative publicity

November
2019

- Unannounced CQC inspection took place Nov 5 -7
- Impression from CQC inspection team 'Requires Improvement'
- Work commenced on small number of issues identified from feedback meeting

December
2018

- Identified potential cashflow issues and developed significant cost improvement plan to bring charity into financial stability

February
2020

- Draft reports received with 'Inadequate Rating' began developing action plan.
- Director of Patient Care and Service Development resigned

March 2020

- Reports published with 'Inadequate Rating'. First action plan developed
- First national lockdown for Covid resulting in all retail outlets closing and funding route ceasing. All events cancelled and funding route ceased.
- All non critical staff furloughed and non inpatient face to face services suspended
- Childrens unit closed due to Covid restrictions and patients not wanting to attend

April 2020

- Three further members of the Adult Senior Clinical Team resigned
- Commenced implementation of cost improvement programme

May 2020

- Covid outbreak in Adult unit resulting in closure of unit due to staffing levels

